

TAJAMUL MIR

AWS CERTIFIED CLOUD PRACTITIONER | CLOUD & IT SUPPORT | TECHNICAL TROUBLESHOOTING

Columbia, Missouri | tajamulmir.com | LinkedIn: add profile URL | Email: add professional email

PROFESSIONAL SUMMARY

AWS Certified Cloud Practitioner transitioning into Cloud and IT Support, with hands-on experience designing, deploying, and troubleshooting AWS infrastructure. Built a highly available three-tier AWS environment using VPC networking, Application Load Balancer, EC2 Auto Scaling, private application subnets, RDS MySQL, IAM, Systems Manager, and VPC endpoints. Background spans manufacturing quality, university support, forensic investigation, technical documentation, and data integrity. Seeking entry-level Cloud Support, IT Support, Technical Support, or IT Operations opportunities.

TECHNICAL SKILLS

AWS: VPC, EC2, Auto Scaling, Application Load Balancer, RDS MySQL, S3, CloudFront, Route 53, ACM, IAM, Systems Manager, VPC Endpoints, Security Groups, CloudWatch fundamentals, Lambda fundamentals, API Gateway fundamentals, DynamoDB fundamentals

Cloud / Web: Multi-AZ architecture, private/public subnet design, DNS, custom domains, HTTPS/TLS, CDN delivery, golden AMIs, instance refresh, static website hosting, cloud troubleshooting

IT Support: Technical troubleshooting, user support, issue documentation, escalation, access/process support, Microsoft Teams, Microsoft Excel

Operations: Quality assurance, SOP compliance, root-cause thinking, documentation, data accuracy, cross-functional communication

AWS PROJECTS

Highly Available 3-Tier AWS Architecture | VPC • ALB • EC2 Auto Scaling • RDS • SSM

- Designed a multi-AZ VPC architecture with a public-facing Application Load Balancer and EC2 application servers running in private subnets across two Availability Zones.
- Configured an Auto Scaling Group with desired/minimum capacity of 2 and maximum capacity of 4, target tracking, ALB target-group health checks, and rolling instance refreshes.
- Created a golden Amazon Linux 2023 AMI with Apache preinstalled and used launch-template versioning to deploy consistent application servers.
- Deployed a private Amazon RDS MySQL database and restricted port 3306 access to the application-server security group; validated authentication and database read/write operations from private EC2.
- Enabled administrative access to private EC2 instances with IAM and AWS Systems Manager using private interface VPC endpoints instead of public SSH access.
- Added an S3 Gateway Endpoint after diagnosing package-repository timeouts, enabling private Amazon Linux package downloads without introducing a NAT Gateway.
- Troubleshoot ALB health checks, Auto Scaling replacement behavior, SSM registration, private endpoint security, and EC2-to-RDS connectivity end-to-end.

AWS Cloud Portfolio Website - tajamulmir.com | S3 • CloudFront • Route 53 • ACM

- Built and deployed a professional static portfolio website on AWS using Amazon S3 for site assets and CloudFront for content delivery.
- Configured Route 53 DNS, a custom domain, and HTTPS using AWS Certificate Manager; troubleshoot DNS, certificate, distribution, and deployment issues.

CERTIFICATIONS

AWS Certified Cloud Practitioner (CLF-C02), 2026 | FEMA ICS-100, ICS-200, IS-700, IS-800 | HIPAA Training

PROFESSIONAL EXPERIENCE

Quality Assurance / Manufacturing Operations | PepsiCo - Quaker Oats | Columbia, MO | 2025 - Present

- Support high-volume manufacturing operations while following quality, safety, and standardized process requirements; identify and document production or quality issues and coordinate troubleshooting.

Office Support Assistant | University of Missouri - International Programs | Columbia, MO | Feb 2024 - Aug 2025

- Provided front-line support to students, scholars, staff, and visitors; supported administrative systems and H-1B-related workflows while maintaining accurate records and clear customer communication.

Forensic Technician / Medicolegal Death Investigation | SKIMS Medical College | Srinagar, India | May 2018 - Oct 2023

- Maintained detailed documentation, evidence integrity, chain-of-custody procedures, forensic photography, and specimen tracking in high-accountability investigations.

Corrections Officer | Missouri Department of Corrections | Boonville, MO | 2023

- Maintained security, documented incidents, followed established procedures, and communicated effectively in a controlled environment.

EDUCATION

Master of Science (M.S.), Forensic Science - Amity University, India | 2014

Bachelor of Science (B.Sc.), Biological Sciences - University of Kashmir, India | 2011